



Eviction Policy

A key distinction to make at the outset of this procedural document is between Refusal and Eviction.

- **Refusal** will occur if an individual has their ticket cancelled whilst outside the perimeter fence prior to entering the site. This would be for non-compliance with the terms & conditions of entry.
- **Eviction** occurs within the site area itself inside the perimeter fencing. In the instance of an individual satisfying any of the reasons for eviction they will be evicted from the site.

Any refusal or eviction will include a comprehensive and robust safeguarding assessment. In the event that a safeguarding concern is identified, appropriate support will be provided, which could include, but is not limited to, engagement with relevant statutory partners.

Reasons for eviction:

- a) Entering or being inside the Event without a ticket or relevant pass/ wristband;
- b) Unacceptable and or disruptive and or anti-social and or criminal behaviour; *
- c) Having been arrested or cautioned in connection with a criminal offence.

* Unacceptable and or disruptive and or anti-social and or criminal behaviour that can lead to eviction includes but is not limited to:

- activity that would amount to criminal offending (even if no arrest occurs);
- breaching the terms and conditions of entry;
- failing to submit to a search as a condition of entry;
- harassing or causing distress to staff or other attendees including (but not limited to) sexual harassment, discrimination, abusive behaviour, and offensive language;
- filming or photographing staff and other event attendees in a manner likely to constitute harassment or cause distress
- throwing any objects in the direction of people or Event property;
- inciting or procuring or encouraging others to behave badly or criminally;
- preventing or attempting to prevent security or emergency responders (including the Police, Ambulance or Fire services) reacting or responding to a situation;
- building or fueling fires including throwing gas canisters onto fires;
- being in possession of illegal drugs;
- unofficially selling alcohol, tobacco, counterfeit goods or any other unauthorised goods;
- ticket touting;
- any other behaviour that leaves the Event (including organisations working at the Event) open to prosecution or is not conducive to maintaining a safe Event.

We reserve the right to refuse entry to, and/or to evict from the Event, any ticket holder who we become aware is subject to notification requirements set out in the Sexual Offences Act 2003, or who has been convicted of any sexual offence, or any offence relating to public disorder, violence, abuse or criminal damage, or who is subject to a Community Protection Notice (CPN) or Criminal Behaviour Order (CBO).