

Electric Picnic

MUSIC AND ARTS FESTIVAL

16-18 AUGUST 2024 STRADBALLY HALL, CO. LAOIS, IRELAND

Ticket Terms and Conditions 2024 – Electric Picnic Festival (“Event”)

These Event Terms and Conditions (“T&Cs”) incorporate applicable third party-promoter, ticket agent and/or venue terms, conditions and/or regulations – you can ask them for a copy of these. Your possession of a ticket constitutes your acceptance of these T&Cs.

“We”, “Us”, “Our” means EP Republic Limited and/or its representatives, employees and sub-contractors.

“Event” means an event held by the Us for which you have bought a ticket and “Venue” means the venue/site where the Event is being held.

GENERAL

1. We reserve the right to implement restrictions/conditions before and during the Event to ensure it is safe. You must comply with any and all instructions given to you by Event staff and stewards and you may be evicted without a refund if you fail to comply.
2. We can refuse entry/evict you (and may take appropriate action to enforce this right) without refund at our discretion including without limitation for reasons of public safety (including for crowd surfing or moshing, or failure to comply with any measures put in place to combat the spread of Covid-19) or licensing; if you are acting under the influence of alcohol or drugs; any unacceptable behaviour likely to cause damage, nuisance or injury; if you fail to show proof of identity or age; or for any breach of these T&Cs.
3. Refillable bottles of any size may be brought into the site, including plastic sports bottles. There will be water points available on site for free water refill.
4. Tickets are for the Event and any billed Artists and attractions may be subject to change.
5. No trading or promotional activity is allowed within the site without Our prior written consent. Goods using unauthorised logos must be surrendered to Event staff.
6. By entering the site, you give your express consent to your actual/simulated likeness to be included for no fee within any audio or visual recording to be used in any media for any purpose at any time, including CCTV, filming by An Garda Síochána or security staff and/or for marketing.
7. These T&Cs are subject to change from time to time in our sole discretion and We will notify you by posting the amended T&Cs to the Event website.
8. We shall have no liability for any loss, injury, illness or damage to any person or property sustained at the Event howsoever caused (including by Us and Our agents) in any circumstances unless caused as a direct result of Our negligence and that which cannot by law be excluded or limited. Any personal property brought to the Event is at your own risk.
9. These T&Cs are governed by Irish Law and any dispute arising out of or in connection with these T&Cs shall be subject to the exclusive jurisdiction of the Irish courts.

REFUNDS

10. Refunds are only considered if the Event is (i) cancelled in full and not rescheduled (if the Event is partially cancelled your refund will be a proportionate partial refund) or (ii) materially altered which is a change (other than a rescheduling) which, in Our opinion, makes the Event materially different to the Event that ticket purchasers, taken generally, could reasonably expect. The following are not deemed to be ‘material alterations’: changes to the Event line-up; adverse weather conditions; changes to individual band members; curtailment of the Event where the majority of the Event is performed; and delays to starting a performance or the Event.
11. Refunds must be requested from the point of purchase, no later than three months after the Event.
12. Refunds of any booking fees per ticket or per order fees are subject to the terms and conditions of the point of sale.
13. Personal arrangements relating to the Event including, but not limited to, travel, subsistence and accommodation are at your own risk and We shall not be liable for any losses incurred from personal arrangements or wasted expenditure beyond the ticket refund.

AGE POLICY

14. You must be 18 years or over to attend this event, with the exception of children aged 12 years and under. Children aged 13–17 years old are not permitted to attend the event even when accompanied by an adult. It is not acceptable to turn up to the festival with children aged between 13-17 and anyone who is of this age will not gain admission to the festival.
15. Children aged 12 years and under must be accompanied at all times by a ticket holding adult, limited to a maximum of two children per adult.
16. We do not act in any parental or supervisory capacity for under 18s on site. This does not affect our legal duties to any attendee in respect of, or obligation to comply with, any applicable laws including health and safety or licensing laws. To provide and ensure a safe festival for you and your children, children aged 12 or under attending the festival can be registered before coming to the festival on the Electric Picnic website. This will enable the event organisers to contact Parents / Guardians.
17. Those wishing to stay in the Family Campsite must be accompanied by children aged 12 years and under.
18. Under 18’s are not permitted to bring alcohol or purchase alcohol on site. A Challenge 21 Policy will be in place for all alcohol sales on site. It is illegal for an over 18 to purchase on behalf of under 18s.
19. Proof of age is required to gain entry to the event. Tickets will be deemed void when not accompanied by an acceptable proof of age. Acceptable forms of ID are: Passport, Garda Age Card, Driving Licence.

TICKETS AND WRISTBANDS

20. Tickets must be produced and scanned in order for you to receive a wristband on first entry via a wristband exchange.
21. Tickets must be valid, presented in full according to the authorised agents delivery methods and not altered or tampered with.
22. Only wristbands issued by the Event in exchange for a valid ticket are valid for entry. Tickets and wristbands from unauthorised sources may be rendered invalid and admission refused. Do not buy tickets, wristbands or goods from unlawful street traders/touts.
23. Tickets for this Event have a unique barcode which will be scanned on entry and if found to be duplicated, either in error or for fraudulent gain, only the first instance of the ticket scanned will be admitted regardless of original ownership. Customers may be prosecuted if found to have deliberately duplicated and resold tickets for fraudulent gain.
24. Tickets and wristbands remain Our property until the Event closes and are a personal revocable licence which may be withdrawn and admission refused at any time.
25. We will not issue duplicates for lost or stolen tickets or wristbands.
26. Tickets cannot be used as part of any marketing, media or sales promotion, without Our prior written consent.

27. If you have obtained your ticket in breach of these T&Cs and/or if you breach any of these T&Cs then your ticket shall be void, and all rights conferred on you or evidenced by such ticket shall be void. If you seek to gain entry to the Event using a void ticket then we reserve the right to refuse you entry to or evict you from the Event and you may be liable for trespass. Void tickets are non-refundable.
28. Wristbands are strictly non-transferable and will be invalid if removed, tampered with, transferred or resold. Wristbands must be worn at all times for the duration of the Event.
29. Ticket resale is not allowed except through the official Ticketmaster Ticket Resale in accordance with its resale platform Terms and Conditions
30. As a Designated Event under section 9(1) of the Sale of Tickets (Cultural, Entertainment, Recreational and Sporting Events) Act 2021, it is unlawful to resell tickets for the Event for more than the face-value or to purchase tickets in excess of the maximum ticket limits set at the point of purchase.
31. There is strictly no readmission on day tickets or wristbands. Readmission is only permitted on weekend wristbands.
32. Day ticket holders may only leave and re-enter the venue during the Event at our discretion and/or that of the venue management. Anyone attempted to enter on false accreditation or by misrepresentation will be refused entry, may have the accreditation confiscated and may be reported to An Garda Síochána.

SECURITY

33. Searching is a condition of entry and you may be searched anywhere on site at any time by security.
34. Without liability to you, we shall be entitled to confiscate any item(s) which may reasonably be considered to be a weapon (or used as a weapon) or which may cause danger, offence or disruption to any other person.
35. Any person suspected of carrying illegal items or carrying out illegal activity may be handed over to An Garda Síochána and refused entry.
36. Electric Picnic has a zero tolerance policy to drugs. Anyone found in possession of illegal drugs or substances may be refused entry or ejected from site and may be handed over to An Garda Síochána.
37. We reserve the right to evict customers without refund, and/or refuse admission where the Eviction Policy is breached. *
38. You may be body/bag searched anywhere on site at any time by security. Searching is a condition of entry.
39. Any item(s), reasonably considered to be a weapon (or used as a weapon), which may cause danger, offence or disruption to any other person will be confiscated.

BANNED ITEMS

40. **Banned from Event** – Smoke and gas canisters (except those fitted in campervans), aerosols over 250ml, airhorns, fireworks, flares, blow torches, flag poles, glass, illegal and/or unidentifiable substances, drugs, 'legal highs' – this includes Nitrous Oxide and associated equipment including balloons, new psychoactive substances (NPS), fires, items which may be regarded as weapons, illegal items, laser equipment/pens, megaphones, skateboards, scooters, hoverboards or any personal motorised vehicles, bicycles (must be stored in the bike facilities provided), sky lanterns & kites, petrol burners, sound systems, candles & incense, spray cans, tabards/hi vis jackets, animals (except guide/hearing dogs), professional radios / walkie-talkies, unauthorised vehicles, goods for unauthorised trading & goods with unauthorised logos, generators (except for diesel generators fitted in campervans).
41. Single use or disposable vapes are not permitted on site and will be confiscated if found at entry gates and arena entrances.
42. Cans of alcohol are limited to 48 per person in the campsites.
43. No excessive amounts of food, cigarettes and alcohol - only a reasonable amount for personal consumption is permitted.
44. If you need to bring specific food or drink or medication due to a pre-existing medical condition, please bring supporting medical evidence and the items in their original packaging.
45. The use of drones (including toy drones) or similar is prohibited on or near the Event.
46. No unauthorised vehicles will be allowed on site.
47. **Banned from Arena** – Bags bigger than A4, alcohol* (see point 48), camping equipment and cutlery, disposable barbeques, campsite stoves, umbrellas, audio recorders, gazebos / canopies, sealed drinks (PERMITTED items include - under 500ml sealed* plastic soft drinks/water bottles and empty reusable bottles of any size.)
48. Four cans of beer / cider per person or bottles (up to 500ml) are permitted to be brought in the Arena only after 01:45am.
49. Photographic and other recording equipment is permitted if it is for personal non-commercial use only. We may confiscate and/or destroy any unauthorised recordings or professional recording equipment. We reserve the right to charge a licence fee for any commercial use of photographs / visual / audio recordings taken at the Event.
50. Items that are surrendered or confiscated will not be returned. Anyone resisting the surrender of banned items will face eviction.

HEALTH AND SAFETY

51. Fires and the burning of any materials is not permitted anywhere on the Event site. Anyone involved with starting a fire or throwing anything onto a fire will be evicted from site.
52. Smoking (including e-cigarettes and/or vaping) is not permitted in enclosed public spaces or buildings including arena big tops.
53. Excessive exposure to loud music may cause damage to your hearing.
54. Pyrotechnics, lasers, smoke machines, strobe lighting/special effects may take place during some performances.
55. All those attending the Event do so at their own risk.
56. The use of disposable BBQ's and cooking stoves are only permitted in designated BBQ areas. Gas BBQ's are not permitted.
57. Sleeping in vehicles or camping in the car parks is not permitted.
58. No animals, other than guide or hearing dogs, are permitted on site.

INFORMATION & NOTIFICATION

59. For ticketing enquiries please contact Ticketmaster via your Ticketmaster account.
60. Accessibility Customer facilities are available – please email access@electricpicnic.ie for further information.
61. Event website – www.electricpicnic.ie for eviction policy, safety, travel and further information.
62. You can find more information on how we process your data in our Privacy Policy (which can be found at <https://www.festivalrepublic.com/privacy-policy-cookies>).
63. If any of these T&Cs are unclear please contact enquiries@festivalrepublic.com.