

Volunteering at Electric Picnic 2010 Terms & Conditions

General:

If you have any queries regarding the Terms and Conditions you are advised to contact by email (volunteers@electricpicnic.ie) before submitting your application and paying your Bond (weekend volunteers).

By completing and submitting an application you are agreeing to abide by the

- **Terms and Conditions;**
- **Code of Conduct (see below)**

By completing and submitting an application you are agreeing that any photographs; video; sound recordings taken of you or by you may be used by Electric Picnic

By completing and submitting an application you are agreeing that for the safety of the general public prior to arrival onsite your personal details may be passed to the Gardai for a personal check to be carried out.

By completing and submitting an application you are agreeing that if your performance is deemed less than satisfactory you will be blacklisted thus unable to apply for further positions with Electric Picnic and that this information may be passed to their suppliers, contractors and other promoters and/or event organisers..

These are Volunteer roles and no payment will be made.

Volunteers must be over 18 years of age – photo ID will be required as proof.

Campsite area will be made available to volunteers (in advance of public access). Volunteers must provide their own camping equipment.

Tea & coffee & water will be available in the Volunteer Tent.

Volunteers are expected to make their own way to and from Stradbally. Train & bus information will be provided and Crew carparking will be made available.

Volunteers are expected to camp onsite.

An area of the campsite will be designated to volunteers. Volunteers are expected to provide their own camping equipment; suitable clothing for variable (typically Irish) weather – including rain gear/ sunscreen etc; suitable comfortable footwear etc.

Volunteer Tent:-

The volunteer tent is to serve as a base for volunteers to get info; sign in & out of shifts; collect/ return high viz jackets; have a cuppa & a chat; there will be power in the tent so you can charge phones/ cameras/ ipods there also. We will have a photoboard also, so please bring a photo along with you.

Notes: No pets are allowed on the Festival site.

Bond Terms & Conditions:

Weekend volunteers are required to pay a Bond to the value of a weekend ticket €240.00.

Closing date for receipt of payment is the 12th July 2010. If your payment has not been received by this date you will not be allocated a volunteer position as we will assume that you are not coming.

Payment can be made by cheque/ bank draft or electronic transfer. You will receive this information by email when confirmed as a volunteer on the weekend team.

Bond refunds will be part or all of your deposit may be withheld if you:

1. Do not complete any shift allocated to you;
2. Lose any uniform and/or equipment allocated to you;
3. Miss your onsite briefings;
4. Breach the Terms & Conditions;
5. Breach the Code of Conduct;

Cancellation Policy:

If you CANCEL before the cancellation deadline of 13th August 2010, your bond will be refunded after the Festival minus a €20.00 administration fee

If you CANCEL after the cancellation deadline of 13th August 2010 or register as a no-show at the festival you will lose your full Bond.

If you drop out of working at the festival due to illness, an accident or suffer a bereavement you MUST let us know as soon as possible by contacting Catherine Kehoe – Volunteer Coordinator at volunteers@electricpicnic.ie (clearly flagging your cancellation in the subject of your email). In this instance the refund of Bonds minus a €20.00 administration fee will be considered on a case-by-case basis.

Deposits are returned in October via electronic transfer. You will be provided with a form to complete with bank account details for the refund. We cannot take any responsibility for delayed payments due to incorrect information/ lack of information.

Hours of work

Shifts are 6 or 8 hours long; the time it takes you to sign-in and travel to and from your place of work is additional to your 8 hour shift. Volunteers are expected to work 24 hours in exchange for access to the Festival. This will take the form of 3 x 8 hour shifts or 4 x 6 hour shifts.

It is imperative that you sign in and out of shifts – or you will face losing your Bond / not be wristbanded and therefore not gain access to the festival.

Wristbands & Hi viz vests:

Advance volunteers will be wristbanded with Crew wristbands which are valid in the Advance week and will then be issued with General Festival wristbands on completion of shifts assigned. High viz vests MUST be worn onsite in the Advance week by all advance volunteers. These will be issued at onsite check in. Volunteer high viz vests will be numbered and are to be returned.

Weekend Volunteers will be wristbanded, and issued with a numbered Volunteer vest to be worn when on shift. These will be issued at onsite check in, vests are to be returned on completion of shifts at final sign out.

Wristbands and high viz vests are the responsibility of each individual. Lost wristbands will be replaced at a charge.

Codes of Conduct:

Responsibilities of Volunteers:

Volunteers must report to the Volunteer Tent 20 minutes prior to their shift starting to sign in, get your hi-viz vest and meet your Team Leader

- Volunteers must present valid photo ID at Registration
- Know your Team Leader and the Volunteer Coordinator and how to contact them
- When Volunteers are working in pairs they should stay together at all times unless an Emergency situation dictates otherwise or if a Team Leader instructs you to do so.
- To relay information about what is happening in your area back to your Team Leader
- To be punctual, behave appropriately and safely
- To wear your designated hi-vis vest and be easily recognisable as a Festival Volunteer – the grounds are classed as a building site in the Advance week and all Health & Safety instructions should be adhered to, for your own protection & safety.
- To dress in clothing appropriate for the weather – to use protective clothing in adverse weather conditions and sun cream as protection from the sun.
- Monitoring and reporting any oddities on the site that could result in persons harming themselves or others, and report any Health and Safety hazards or issues
- To be helpful and friendly at all times
- To be disabled friendly and aware and to offer assistance where necessary
- To assist generally with the wellbeing of the Public attending/ enquiring about the event with emphasis on Health and Safety
- To stay calm, rational and objective at all times
- Be alert at all times

Volunteers must Not:

- Leave posts without telling your Team Leader
- Get angry or frustrated
- Watch the entertainment when on shift
- Exceed your powers – you are volunteering in a helping capacity
- Drink alcohol or take drugs prior to or during your shift. If you are found unable to work due to alcohol or drug consumption you will be immediately ejected from the site and your Bond will be forfeited.